



ANNUAL REPORT 2019-2020

FACTS AT A GLANCE



EMERGENCY MANAGEMENT

On average, Canadian Red Cross responded to a disaster **every 3 hours** and **assisted 184** Canadians daily

Responded to **17 large-scale disasters or emergencies** in Canada

Provided more than **2,890 households** with assistance following a personal disaster, such as a house fire

Assisted over **67,180** Canadians who experienced disaster, including providing COVID-related assistance for 6,900 people (travel support, financial help, and people in self-isolation)



DISASTER RECOVERY

Assisted impacted households, businesses and organizations in **9 disaster recovery operations** across the country

Supported over **1,700 households** with housing repair, reconstruction and relocation assistance after being affected by a disaster

More than **140 community organizations and service agencies** received Red Cross support to assist with recovery efforts

Over **330 small businesses** affected by a disaster were provided with recovery assistance



RISK REDUCTION AND DISASTER PREPAREDNESS

More than **6,640** people participated in Disaster Preparedness workshops

Over **356,000** Canadians participated in Respect Education workshops



COMMUNITY HEALTH AND WELLNESS

Provided more than **521,000** hours of home support for seniors and recovering patients

Loaned more than **284,000** pieces of health equipment (walkers, wheelchairs, crutches, etc.)

Delivered more than **178,000** meals to those unable to prepare their own food so they can live independently while maintaining a healthy diet

Provided more than **193,000** transportation rides to those in need, who are unable to use public transportation or private means



PREVENTION AND SAFETY

Over **679,000** people learned first aid across Canada

More than **1 million** Canadians attended swimming and water safety courses



INTERNATIONAL OPERATIONS

Provided more than **2.4 million** people reached internationally through direct programming and in partnership with other National Societies

1 field hospital Emergency Response Unit (ERU) and cholera treatment centre deployed to Mozambique, assisting **9,842** people

More than **220** international aid workers deployed to **38** countries; another **43** trained workers were deployed to help within Canada



ORGANIZATIONAL CAPACITY

More than **11,900** active volunteers

More than **2,400** employees (including casual staff & delegates)

*All of this work would not be possible without our **1.2 million** donors – including **80,000** monthly supporters. Thank you for your generous support!*