



# 2021 OVERVIEW

## of the Red Cross in emergencies

The Red Cross brings together donors and volunteers who embrace their shared humanity to assist the most vulnerable. In Quebec, this solidarity materializes three times a day on the scene of emergencies.

### Always ready to respond

Before an emergency occurs, the Red Cross must be prepared to lend a helping hand, regardless of the scale of the disaster and the number of people affected.



**3,000+ volunteers**  
across Quebec



**17 warehouses**  
for emergency supplies  
(cots, blankets, pillows,  
personal care items)



**870+ disaster**  
services agreements with  
Quebec municipalities



**2 mobile rapid  
response units**  
ready to be deployed across Quebec, and  
1 emergency response vehicle used as a  
command post and a safe environment  
to help people affected by a disaster



### From the very first moments

In the midst of an emergency, when the people affected by a fire or flood need it most, the Red Cross is there. Trained volunteers are mobilized to the scene, at any time of the day or night, to provide emergency services:



a safe place  
to sleep



essential  
baby products



comfort,  
blankets and  
stuffed animals



hot meals



personal  
care items



new weather-  
appropriate  
clothing



### To recovery

Following major disasters such as a tornado or spring floods, the Red Cross, alongside local organizations, continues to be there for the people whose lives have been impacted by the disaster in order to help them recover.



**4,193 people**  
were assisted by the Red Cross  
in 2020-2021\*



**3 responses**  
per day in Quebec

\* This number does not include those who were assisted as a result of COVID-19.



## Our capacity to adapt

At the onset of the COVID-19 pandemic, the Canadian Red Cross was there to respond to emerging needs and support communities, thanks to our strong capacity to adapt and respond quickly when disasters strike.

Various responses were carried out by our teams during the first year of the pandemic, including:\*

*\*Data collected between April 1, 2020 and March 31, 2021.*



**+ 1,000 people**

from all walks of life answered the call to join our extraordinary humanitarian taskforce

&

**89 care settings**

received assistance from our Support Aides



**217 living environments were visited**

by epidemic control and prevention specialists



**2 field hospital components were deployed**

to support the LaSalle Hospital and the Chisasibi community in Northern Quebec



**11 food distribution sites**

were set up in Montréal to help people in vulnerable situations during the summer and winter of 2020

&

**6 sites**

were set up to respond to the basic needs of people experiencing homelessness



**A daily presence at border crossings**

helped with sample collection, for a monthly average of **1,769 people** returning to Canada



**7,392 friendly calls**

were made in support of people in isolation



**Vaccination support**

was offered by humanitarian workers in all 14 communities in Nunavik and teams in Montréal and Laval



**Thank you for your gift of humanity!**  
[redcross.ca/quebec](http://redcross.ca/quebec)